

JULY - DECEMBER 2019 LEARNING & DEVELOPMENT PROGRAMME

<p>JULY 2019</p>	 <p>START</p>	<p>VOLUNTEER NOMINATIONS (A) Deadline - 7th July 2019.</p> <p>Make sure to send in a nomination for one of your exceptional volunteers to be recognised at our 50th Celebrations in October 2019!</p>	<p>INTRODUCTION TO VOLUNTEERING (C) 19th July, 10:00-13:30</p> <p>This session is for new volunteers that are joining your team. The session covers information about the concept and purpose of volunteering, key policies that are useful for volunteers in the community, and information on support available to them.</p>	<p>SUBSTANCE MISUSE AWARENESS (G) With Turning Point 26th July 2019, 10:00-14:00</p> <p>This session is for anyone in the voluntary sector that works with service users experiencing substance misuse. It aims to increase our awareness of the causes and impact on the people we support, and information on services available.</p>
<p>AUGUST 2019</p>	<p>DEVELOPING RECRUITMENT STRATEGIES (E) 8th August 2019, 10:00-13:30</p> <p>This session will explore how to structure a recruitment strategy and will focus on:</p> <ul style="list-style-type: none"> > Developing role descriptions > Targeted recruitment 	<p>CUSTOMER SERVICE (C) MOVED TO 17th SEPTEMBER, 2019, 9:30am-1pm</p> <p>This workshop is perfect for local volunteers that have customer facing roles, including reception, retail, and stewarding. The session will cover tips and advice on how to build on customer service skills, for volunteers to build confidence in their role and beyond.</p>	<p>FACILITATING SOCIAL / ACTIVITY GROUPS (C) 27th August 2019, 10:30-14:00</p> <p>This workshop is for volunteers who run social groups or set up a peer support group and other group community activities. The session will cover how to approach planning groups, and advice on how to navigate through some challenging situations.</p>	<p>OPERATION CUP OF TEA Looking for a cosy place to promote your services? Sign up for our Autumn Operation Cup of Tea!</p> <p>Contact Nadia and find out where we will be next month.</p>
<p>SEPTEMBER 2019</p>	<p>INTRODUCTION TO VOLUNTEERING (C) 11th September 2019, 10:00-13:00</p> <p>This session is for new volunteers who are joining your team. The session covers some information about the concept and purpose of volunteering, key policies that are useful for volunteers in the community, and information on support available to them.</p>	<p>VOLUNTEER WELLBEING (E) 13th September 2019 (time to be confirmed)</p> <p>Join us in a session for Volunteer Managers and builds on inclusive and supportive volunteering programmes. The session will cover tips and guidance on supporting volunteers to ensure they are well and comfortable in their roles.</p>	<p>VOLUNTEER MANAGERS FORUM (D) 13th September 2019 (No specified time)</p> <p>The forum is an opportunity to meet with local volunteer managers, to share knowledge on good practice and peer learning. This forum will focus on the topic of Volunteer Well-being.</p>	<p>SAFEGUARDING ADULTS (C) 27th September 2019, 10:00-13:30</p> <p>The workshop is for local volunteers, to provide an introduction to supporting vulnerable adults.</p>

<p>OCTOBER 2019</p>	<p>CONFIDENCE BUILDING (C) 18th October 2019, 10:00-12:30</p> <p>This workshop is dedicated to local volunteers, in an exploration of self-confidence. The session looks at how to develop confidence through volunteering to help us achieve our goals.</p>	<p>MENTAL HEALTH DAY NETWORKING EVENT (F)</p> <p>Join us at a networking event to help promote better mental health for all. The event will offer an awareness session followed by an opportunity to learn about support and services available for people in K&C.</p>	<p>MENTAL HEALTH AWARENESS (G)</p> <p>This session will offer an introduction to spotting signs of ill-mental health, how to respond to spotting signs, and how to approach signposting people to suitable services.</p>	<p>50th ANNIVERSARY CELEBRATIONS (F) 29th October 2019, at the V&A</p> <p>The time is finally here! We are turning 50, and to celebrate we have come together to recognise 50 volunteers that have made an exceptional difference to the K&C community.</p>
<p>NOVEMBER 2019</p>	<p>STRESS MANAGEMENT (C) 13th November 2019, 10:00-12:30</p> <p>This workshop will be delivered with Community Living Well. The session is dedicated to local volunteers, filled with tips and guidance on how to manage stress, in volunteering and beyond!</p>	<p>INTRODUCTION TO VOLUNTEERING (C) 21st November 2019, 10:00-13:30</p> <p>This session is for new volunteers that are joining your team. The session covers some information about the concept and purpose of volunteering, key policies that are useful for volunteers in the community, and information on support available to them.</p>	<p>DEVELOPING INCLUSIVE PROGRAMMES (B) 29th November 2019 11:00-16:00</p> <p>This session is for volunteer managers to develop and review supportive policies and procedures that ensure volunteering is open for all.</p>	<p>Keep an eye out for our Autumn Volunteers' Fair (F)</p>
<p>DECEMBER 2019</p>	<p>END OF YEAR VOLUNTEER MANAGERS FORUM (D) 13th December 2019, 10:30-12:00</p> <p>Join us to reflect on a year of best practice in volunteer management, and to support the planning of the future learning and development programme.</p>	<p>PROGRAMME SURGERIES (B) 13th December 2019, 12:45-16:00</p> <p>This session offers 1:1 support for volunteer managers to access tailored support and advice for their programmes.</p>	<p>Watch this space! We will be inviting volunteers for an end of year Volunteer Social, to say thank you for their contributions throughout 2019. (F)</p>	

KEY

A

Volunteer Recognition Opportunity

B

Programme Development

C

Volunteer Training

D

Forums & Seminars

E

Support for Volunteer Managers

F

Events

G

Support for Volunteer Managers & Volunteers

For more information on the Learning and Development Programme, please contact Elena: 020 8960 3722 / elena.zeniou@vckc.org.uk

Please note - dates and times may change. Full details of times and venues will be available when registration is open. Registration for each event will be sent to our members approximately 3 weeks in advance of each session.